

Patprapa Tanuchaikarn

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Currently working in Taiwan (relocation to Thailand is possible) / LINE ID: pattnck

KEY COMPETENCIES

Hard skills:	Soft skills:	Certificates:
<ul style="list-style-type: none">Nursing skillsMicrosoft office skills (Excel, PPT, Words)English language (TOEIC 880)Chinese language (TOCFL A2)Basic Japanese languageThai (Native)Technical writingResearch skills	<ul style="list-style-type: none">Communication skillsTeam workProblem solvingTime managementLeadershipCreativity	<ul style="list-style-type: none">Thai Nursing License ID:6111290641120- Hour TESOL/TEFL CertificateEF SET certificateNIDA Clinical Trials Network Good Clinical PracticeCITI Program<ul style="list-style-type: none">- Research Administration Responsible Conduct of Research- Researchers and Staffs involved in clinical trials research studies- Good Clinical Practice (GCP)- Researchers and Staffs involved in clinical trials research studies- GCP Social/Behavioral Research- Conflicts of Interest

WORK EXPERIENCE

JamboLive (樂播科技股份有限公司) - Taipei, Taiwan Customer Success Specialist	Sept 2023 – Current
<ul style="list-style-type: none">Managed sales and support, acquiring 10 new customers each month.Conducted software testing to optimize system development.Coordinated with customers to resolve platform-related issues.Collaborated with the R&D team to address and solve platform issues.Assisted the team to achieve 500+ new customers from the end of 2023 to 2024	
Vibharam Hospital - Bangkok, Thailand Nurse manager (Check-up Center)	Nov 2020 – June 2021
<ul style="list-style-type: none">Managed daily operations of the health check-up center, ensuring high-quality patient services.Developed and implemented key performance indicators (KPIs) to track and improve operational efficiency.Supervised a diverse team, fostering teamwork and supporting professional development.Streamlined data management by integrating Excel functions, enhancing data accuracy and supporting decision-making for improved patient services.	
Vibharam Hospital - Bangkok, Thailand Registered Nurse (Surgical & Orthopedic Center)	Nov 2018 – Nov 2020
<ul style="list-style-type: none">Delivered exceptional trauma care to patients requiring orthopedic and surgical interventions, ensuring timely and effective treatment.Administered comprehensive nursing care to support patients' recovery from traumatic incidents, focusing on both physical and emotional healing.Collaborated closely with physicians to educate patients on vaccination protocols, wound care techniques, and potential post-surgical complications, empowering them to make informed decisions and actively engage in their treatment process.	

EDUCATION & CERTIFICATIONS

National Cheng Kung University (Taiwan) Institute of International Management (IMBA)	2021-2023
Major Finance GPA: 3.85 / 4.0 NCKU Distinguished International Student Scholarship throughout the program <ul style="list-style-type: none">Thesis title: Building a Strong Foundation: Investigating the Link between Employer-Sponsored Insurance and Firm's Credit Ratings	
Assumption University of Thailand Bachelor of Nursing Science	2014-2018
<ul style="list-style-type: none">Graduated with Magna Cum Laude award (2nd place) GPA: 3.56 / 4.0	

EXTRACURRICULAR ACTIVITIES

Humanitarian Affairs 8th University Scholars Leadership Symposium August 2017 (Bangkok, Thailand)
<ul style="list-style-type: none">Being one of the Thai representatives organized by Humanitarian Affairs Asia in August 2017 to build leadership and teamwork skills.