

Sayumphu Nithiphaisanyot

235/154 Pieamrak Residence Toedthai 33 BKK 10600

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Compassionate caring, extremely honest, optimistic, pleasant personality and good interpersonal and communication skills, graduated of a Bachelor's of Arts in English with **1st Class Honors, 3.5 GPA Score** including TOEIC scores: **725**, enthusiastic about learning new technologies & marketing information
Expected Salary: 28,000 ±THB

CAREER OBJECTIVE

To obtain the position as Customer service & related field in medical tourism and hospitality industry

EDUCATION

2010 - 2014 Bachelor of Arts in English, Dhurakij Pundit University
Minor: English for Business Communication

EXPERIENCES

2020- 2023 Senior OPD Patient Finance Officer, **Five-Star Medpark Hospital**

2015-2019 OPD Patient Finance Officer, **Five-Star Bumrungrad Hospital**

- Accurately met both Thai and foreign patient's expectations.
- Zealously and actively provided GOP letters so as to fully take advantages of patient insurance and maintain hospital benefits
- Calmly and deliberately concentrated on patient problems and solved all of the problems with my full efforts.
- Daily dealt with hundreds of customer emotions
- Politely and successfully asked to collect outstanding expenses and insurance rejection bills without complaints.
- Properly and cordially coordinated activities relating to the financial field and outlook both in and out of organization.

2013 Temporary employee, **Ministry of Public Health**, Saraburi

- Renewed various medical licenses for an additional year & keyed data entry

2006 Teacher, **Home Tutoring**, Bangkok

- Taught English grammar to primary students & developed course syllabus

EXTRACURRICULAR ACTIVITIES

2019-2020 Patient safety course and mindfulness & awareness training courses (วิปัสสนา) for peaceful and mental development in everyday life at The Young Buddhists Association of Thailand.

2012 Participated in Career Preparation Training, Career Preparation Center, DPU and Attended courses required by honor programs.

2011

Performed English Department's activities as a representative in Bye' nior Party,
"Batman movie" acted as Joker.

INTERESTS / HOBBIES

- Socializing with friends and family to learn and understand individual traits
- Surfing the internet to stay on the top of world knowledge or new information
- Watching Netflix series for English enhancement

REFERENCES

Mayuree Khamma (Manager of OPD Patient Finance)

Monrudee Singsathit (Supervisor of OPD Patient Finance)

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